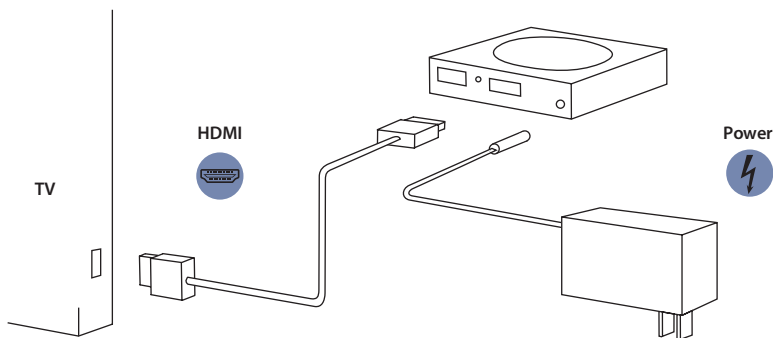


## Quick Start Guide

- 1 Connect the ScreenBeam receiver to your display and power source



- 2 Switch your display to the correct HDMI input
- 3 Learn how to connect your PC: [www.actiontec.com/setupsb](http://www.actiontec.com/setupsb)  
The default PIN for connection is "12345670"

To obtain the complete user manual, go to: <http://www.actiontec.com/sbmanual>

# Troubleshooting Tips and Frequently Asked Questions

## **Device could not connect to the Receiver.**

- Make sure the name of the Receiver to be connected matches the Receiver name shown on the projector/TV screen.
- Update the wireless network adapter's driver to the latest version for the device.
- If the problem persists, and if Internet access is not required, manually disconnect the device from the wireless network, then reconnect to the Receiver.

## **Device loses connection with the Receiver every now and then, and needs to be manually reconnected.**

- Update the wireless network adapter's driver to the latest version for your device.
- Configure the device's wireless network roaming feature to a less aggressive mode.
- If the problem persists, and if Internet access is not required, manually disconnect the device from the wireless network, then reconnect to the Receiver.

## **Video and/or audio is cutting in and out occasionally, or mouse movement is not smooth.**

- If using the HDMI-to-VGA adapter, verify the HDMI connector is securely connected to the Receiver, and the VGA cable is connected to the VGA adapter.
- If streaming video from the Internet, verify the video does not exhibit the issue prior to connecting to the Receiver.
- If playing video from a media player app, verify the video does not exhibit the issue prior to connecting to the Receiver.
- Connect your device to a *Non-DFS* 5GHz Wi-Fi network instead of the default 2.4GHz network. If this solves the problem, set up the device to use the 5GHz network as its default network.

## **How do I configure the settings for the Receiver?**

All changes to the Receiver's settings are done through the local management console or Actiontec's CMS (Central Management System). See the user manual for more details.

## **Can I view protected content if the Receiver is connected HDMI-to-VGA adapter?**

No. The HDMI-to-VGA adapter does not support playback of protected content, such as content found on Blu-ray discs.